

DVB Unlimited

DVB Unlimited extends the reach of your IndySoft Calibration and Lab Management software by providing a simple 24/7 web interface for users to recall asset details and history. From simple searches, to reports and service requests, DVB Unlimited provides true self-help capability to end users, reducing their dependency on the essential staff members of your lab.

“Provide real-time access of calibration records to end users while increasing communication and productivity.”

With communication via the Internet a normal part of business life, the availability of real-time information is no longer a [word], it's an expectation. DVB Unlimited allows busy calibration labs to immediately offload the bulk of standard user requests to a 24/7 self-help web interface. Now recall reports, the viewing of past certificates of calibrations, and coordination of scheduling work can all be handled by end-users, freeing your internal staff to perform other duties.

Manufacturing facilities will appreciate the departmental segregation of data for users. Department heads can quickly review assets and associated reports for the equipment in their control. Calibration Labs can now extend service to include scheduling of pickups or onsite work, along with the ability for customers to perform on-demand recall reports or pull archived certificates of calibration.

IndySoft's InSite Dataview Browser Edition provides a secure, self-help add-on to the core Gage InSite Enterprise or Commercial Lab Edition products. Built upon the popular Macromedia ColdFusion MX platform, Dataview Browser Edition lets your business partners and customers login to their InSite equipment records, perform searches, view history and even retrieve previous copies of certificates of calibration and invoices... without anyone in your organization having to take part in the process. Imagine the reduction in customer demands on your staff when they have a secure solution with which they can help themselves to their data twenty-four hours a day, seven days a week. You can even control what types of historical events can be shown for your users. Add to this eight basic reports including everything from due date to full equipment history and it's easy to see why InSite Dataview Browser Edition is one of the most popular add-ons for the core InSite product line.

DVB Unlimited CALIBRATION EXTRANET

FLEXIBLE DEPLOYMENT

ASP or ColdFusion Server Platforms
Oracle, Firebird and MSSQL Compatible
Firefox and Internet Explorer Supported

SECURE

Independent web user list
MD5 Password Encryption
Company or Multi-Company binding for users along with departmental segregation
Audit Trail for any potentially volatile data changes executed by web users
Three levels of web user security profiles
Control over visibility of events and associated documentation

USER FRIENDLY

Administer users from any web browser
Intuitive interface with no popups
Ability to quickly generate work requests
Special features allowing users to add self-defined fields to assets for their own purposes in searching and reporting

DVB Unlimited CALIBRATION EXTRANET

CustomerWorld
where everything happens

Current User: Charles Thompson
Total Online: 1
Asset Number:

Home Search Pick List Recent Equipment Reports Requests Options Administration Logout

Instructions
Enter any search criteria then click the search button.

Search Description Search Value

Company: Current: ABC COMPANY CORP

Department: All Of My Departments

Quick Filters: Due in next 30 days

From:

To:

Asset Linked Fields

Active: Department:

Lost: Micrometer:

Scrapped:

Calendar
November 2007

Calibration Certificate
Creation Date: 8/30/2001
Certificate #: 9702

Calibration Performed By: For: ABC COMPANY
1 CALIBRATION WAY
TOOLVILLE, MA

Serial Number: BCD109
Description: DANTEL CALIPER 5.33
Manufacturer: DANTEL
Gage Type: CALIPER
Temp./RH: 0 / 0
Cal. Interval:

Equipment ID: INTERNAL DIAL CALIPER
Model Number: MEE-232
Unit of Measure: INCHES
Performed By: GI
Cal. Due Date:


Asset ID	Customer	Status	Manufacturer	Model	Description	Cal. Due Date	Next Due Date
BCD104	CUSTOMER MEGACORP	Returned to customer	DYCO	DBE-233	DYCO CALIPER 4.54	11/09/2001	12/31/2001
85127	CUSTOMER MEGACORP	Returned to customer	GARDCO	S90 #2	ZAHN CUP 37.5 TO 239.6 CS	02/27/2002	02/27/2003
W75	CUSTOMER MEGACORP	Returned to customer	WILSON	503R	HARDNESS TESTER 0 TO 100 HRC	04/04/2002	04/04/2003
OC00745	CUSTOMER MEGACORP	Returned to customer	YOKOGAWA	TX10	THERMOMETER DEGREE C -200 TO 1372	09/13/2002	09/13/2003
PVA03	CUSTOMER MEGACORP	Returned to customer	ALTEK	235	PROCESS VOLTAGE ANALYZE 0 TO 10 VOLTS	09/30/2002	09/30/2003
BCD108	CUSTOMER MEGACORP	Returned to customer	ACME	EFE-343	ACME TESTER 4.56	04/01/2003	10/01/2003
BCD109	CUSTOMER MEGACORP	Returned to customer	DANTEL	MEE-232	DANTEL CALIPER 5.33	01/01/2003	10/01/2003
	CUSTOMER MEGACORP	Returned					

SIMPLE USER INTERFACE

Dataview utilizes a simple, clean interface allowing users of any level to quickly become familiar with the system. Customers can perform searches against the database using numerous predefined and custom fields. After results are displayed, history can be recalled, certs viewed, and even service requests executed against any asset in the system.

FRIENDLY INTERFACE
Minimal learning curve means less time consulting customers on instrument status

DVB Unlimited CALIBRATION EXTRANET



where everything happens

Current User: Charles Thompson
 Total Online: 1
 Asset Number:

[Home](#) [Search](#) [Pick List](#) [Recent Equipment](#) [Reports](#) [Requests](#) [Options](#) [Administration](#) [Logout](#)


Instructions
 Select a company to view a list of users bound to that company. Narrow results by entering a partial username then click the search button.

Company: Current: ABC COMPANY CORP ☐
 Search For Username:

Select	Edit	Default Company	Employee
<input checked="" type="checkbox"/>		ABC COMPANY CORP	CHARLES THOMPSON
<input type="checkbox"/>		ABC COMPANY CORP	CUSTOMER

Number of Rows: 2
[Add a New User](#) [Block Select](#)
[Delete Selected Users](#) [Grant Select](#)

[Home](#) [Search](#)



where everything happens

Current User: Charles Thompson
 Total Online: 1
 Asset Number:

[Home](#) [Search](#) [Pick List](#) [Recent Equipment](#) [Reports](#) [Requests](#) [Options](#) [Administration](#) [Logout](#)

Instructions
 Enter any defaults for the site and to cascade to new users then click the OK button.

Preference	Value
Preferred date format string	30-Nov-2007
Website Timezone Offset	0
Preferred time format string	09:57:15
User Timezone Offset	-6
Preferred display method for reports	Open in new window (non-popup)
Preferred display method for certs and documents	Open in new window (non-popup)
Method for displaying multiple certs	Open in javascript popup Open in new window (non-popup)
Email to receive new equipment	<input type="text"/>
Email to receive non-conformance reports	<input type="text"/>
Email to receive onsite service requests	<input type="text"/>
Email to receive equipment pickup requests	<input type="text"/>
Email to receive support requests	<input type="text"/>

FLEXIBLE OPTIONS WITH ADMIN CONTROL

Three levels of access can be configured for your users with optional sub-access rules for departmental control of assets. Admins have control over access rights, visibility of documents and events, and various other features such as 'types of service' to offer customers from the web interface.

REMOTE SETUP SCREENS
Web control allows setup of customers from any accessible web browser

ADMINISTRATOR CONTROL
Options can be locked down by system administrators to enforce performance features in the utility



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